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## CASE STUDY // ST OSWALD'S

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WILLIAMS REFRIGERATION  
SIGMA CATERING EQUIPMENT

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# ST OSWALD'S

## HOSPICE KITCHEN FRESHENED UP WITH REFRIGERATION REJUVENATION

30 years is a long time in the world of kitchens, but following a much needed, extensive refurbishment process, the cooking set-up at St Oswald's Hospice is now up to speed to cope with the demands of patients, staff and hospitality events in 2017, and for many years to come.

The Newcastle-Upon-Tyne based charity temporarily closed its kitchen for 11 weeks earlier this year - relying on microwaves and hotplates to ensure no one, whether young or old, went hungry. Local contractor Sigma Catering Equipment was responsible for redesigning the catering operation and implementing the installation of a completely new setup.

"We appointed Sigma Catering Equipment to help us with the refurbishment of the kitchen. It was a fairly big job for us, the kitchen was 30 years old so we needed somebody that had professionalism and expertise in that field," St Oswald's communication officer, Aimee Anderson explains.

"They helped us to design the whole kitchen. We ripped it apart, going right back to the building blocks, literally."

The Hospice can cater for up to 26 inpatients, while there can be as many as 20 day patients, alongside staff, carers and visitors. All may have an array of dietary requirements and nutritional needs, so careful investment in the best food storage equipment was vital.

With this in mind, a Williams modular coldroom, two HJC3 Jade 3-door counter units, and a WBC40 40kg Blast Chiller were installed. All of the new refrigeration products have rapidly gained the approval of head chef Maureen Raper, "What we look for in refrigeration is temperature control and efficiency. That's why we chose Williams Refrigeration," she says.

Essential to Maureen's meals is the ability to prepare an array of dishes at the drop of a hat. The blast chiller's utilisation of Williams' 1-2-3 control panel technology, alongside its speedy capacity to cool food from 90°C to 3°C in only 90 minutes, has made it a standout piece in her eyes.

"We've never had a blast chiller before, and it's really, really good, very efficient. We use it for cooling soups down, casseroles, stews, joints of meat. You put your food in to the chiller, put the probe in, press one button, the next button and it's done!"

In such a busy kitchen set up, with somewhat limited space, versatility is a must, and so the Williams products were also selected from a multipurpose point of view. This means that in addition to keeping ingredients in top notch condition, the units can be counted upon when things get a little congested.

This was vital in the planning process, and Maureen has been delighted with its impact. "We worked from a blank canvas to see what would work and what wouldn't. Where the equipment would be best placed," she says. "The counter refrigeration doubles up as work benches and is used as extra storage for our walk-in fridge."



"We've never had a blast chiller before, and it's really, really good."  
**AIMEE ANDERSON**





[www.williams-refrigeration.co.uk](http://www.williams-refrigeration.co.uk)

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Installation of all Williams products requires adequate ventilation.

Williams has recently upgraded its products. As such the 'on location' images used here, differ slightly to the new range. For true new model representation please refer to the individual product images.

Williams reserves the right to modify the design, materials and finish in accordance with its progressive development policy.

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